



# HOUSING CODE ENFORCEMENT

## LICENSES & INSPECTIONS - CITY OF HARTFORD

Housing Code enforcement is generally initiated through complaints, so we rely on citizens to identify and report any possible code violations.

**To report any of the conditions listed below** call the Licenses and Inspections Division – Housing Code Enforcement at (860) 757-9200 or come into our office.

**Housing Code enforcement will:** investigate complaints, cite responsible party (landlord, agent, or tenant), set deadline to make corrections, re-inspect and if condition is uncorrected, begin legal action.

### Who is responsible for enforcing the Housing Code?

- Licenses and Inspections Division - Housing Code Enforcement - for all rental properties; residential buildings housing three (3) families or more, and mixed use, residential/ commercial properties.
- Health Division – Environmental Health - for one and two-family owner-occupied properties; commercial buildings and vacant lots.

### HOUSING CODE VIOLATIONS:

#### Lack of essential services

- **Temperature below 65°** - in any room or area of a residential or commercial building.
  - **No gas, no electricity, no water.**
  - **Hot water temperature below 120°** in dwelling unit.
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- **Vacant and unsecured buildings**, open shafts, open basements, excavations, unsafe stairways, and unsafe porches.
  - **Structures which are unsanitary**, littered with rubbish or garbage, debris, feces, or equipment, which pose a threat of injury or danger to life.
  - **Severely deteriorated, dilapidated, structurally unsafe or fire-damaged buildings or dwellings.**
  - **Condition that is unsafe, dangerous or unhealthful** to occupants or the public.
  - **Mold.** (Call Environmental Health at Health Division)
  - **Unsanitary sewage and plumbing facilities.**
  - **Rodent problems.** (Call Rodent Control)
  - **Overcrowded conditions in dwelling unit.**
  - **Lead Paint involving children under age 6.** (Call Lead Division at Health and Human Services Dept.)
  - **Exterior condition resulting in substantial damage to another property.**
  - **Storing of inoperable motor vehicles on residential property.**
    - More than one unregistered vehicle. (Call Health Division)
    - Ongoing automobile or mechanical repairs. (Call Zoning)
  - **Paint Order** – property lacks adequate maintenance or is in such a condition that is downgrades the neighborhood.
  - **Grass or weeds in excess of 12 inches; poison ivy or poison sumac** – does not include trees, ornamental shrubs, flowers or garden vegetables.

### LICENSES AND INSPECTIONS DIVISION

Hours: 8:30 am to 4:30 pm  
Monday through Friday

Location: 260 Constitution  
Plaza, 1<sup>st</sup> Floor

#### CONTACT INFORMATION:

Housing code enforcement  
(860) 757-9200

Rodent control  
(860) 757-9210

Zoning  
(860) 757-9238; 757-9239

### HEALTH AND HUMAN SERVICES DEPARTMENT

#### HEALTH DIVISION

Hours: 8:30 am to 4:30 pm  
Monday through Friday.

Location: 131 Coventry St.,  
1<sup>st</sup> Floor

Environmental Health  
(860) 543-8815; 543-8800

**LEAD DIVISION**  
(860) 543-8817

Revised: December 2004